



A.L Secure & Tech Services

SUBSCRIBER DOCUMENTS

SECURITY. CONNECTED.

Welcome to the family

SECURING YOUR FUTURE

Dear Subscriber:

Welcome to the A.L Security Family. We are a full-service Burglar Alarm installation company, serving South Florida. We operate with a UL listed alarm monitoring call center, providing customers with the comfort and peace of mind created by a professional team. It is our goal to provide you with the highest quality service.

We want to inform you about some very important tips:

- Keep your information (phone numbers and names) as accurate as possible; this will avoid unnecessary police dispatch and consequently, false alarm fines.
- If you are within the jurisdiction of Miami-Dade Police Department, please make sure you send your alarm registration form. Other cities or municipalities may require their own registration process, please call the corresponding police department.
- Test your alarm system at least once a month to ensure functionality. Remember to first call Central Station at 305-223-7170 before, to place the account on test.
- For questions regarding your account, for repair service, or technical support, please call us at 786-627-8137 during business hours (9AM - 5PM).
- For monitoring questions, false alarms, or for any other request, please call the monitoring center at 305-223-7170.

Fill out the highlighted areas on the customer information form attached to keep the account updated. Please sign and initial both pages as well.

Again, welcome to the family. Thank you for choosing A.L Security

Andy Gonzalez

Security Specialist

A.L Secure & Tech Services LLC.